



How You Benefit

- **Improve staff productivity** with powerful collaboration tools.
- **Bring employees and customers closer together** with face-to-face interactions to accelerate decision making.
- **Respond quickly** to users' increasing demands to work securely from anywhere with any device.
- **Increase end-user satisfaction and loyalty** by enabling consistent experiences.
- **Get the most from your IT spending** with the capability to run multiple applications concurrently on a choice of single-server platforms.
- **Simplify system management** and maintenance with one easy-to-use interface.

Cisco Business Edition 6000

Simple Solutions, Big Capability

Meet growing employee and business demands. Connect up to 1000 users with powerful collaboration capabilities. Embrace collaboration technology to solve challenges. And achieve it all with a single, integrated platform: Cisco® Business Edition 6000 (BE6000).

Do More with Less

The Cisco BE6000 family provides complete collaboration capabilities and services that bring people closer together on any device, from any location, at any time. Its comprehensive, open, and interoperable architecture lets midsize businesses fulfill specific needs securely and efficiently with less hardware and reduced IT complexity and costs.

Collaboration Promotes Performance

The “how,” “when,” and “what” of collaboration is changing. Today, users connect openly and frequently with tools that promote the exchange of rich information regardless of physical boundaries. As more collaboration services and devices hit the market, the demand for and dependency on such technology grows. In fact, 71 percent of CIOs believe their organizations will lose market share if they do not embrace new technology (Source: CIO Study – Executive Summary, Harvey Nash, 2013).

With Cisco BE6000, IT can deliver more valuable communication services with far less effort. One virtualized platform offers premium voice, video, mobility, messaging, conferencing, instant messaging and presence, contact center, and more, including the support of approved third-party applications.

Right Capabilities, Right Price – Just Right

Built on the proven and trusted Cisco Unified Communications architecture, the Cisco BE6000 family is:

- **Complete:** Provides end-to-end collaboration capabilities for all users
- **Affordable:** Right-priced and immediately reduces operational costs
- **Simple:** Streamlines administration with unified management, provisioning, and automated licensing
- **Interoperable:** Supports Cisco and approved third-party business applications and endpoints
- **Highly available:** Optional redundancy and survivable branch office provide peace of mind
- **Scalable:** Easily upgradable with the built-in capability to grow and change

Credit Union Lowers Cost, Boosts Productivity, and Improves Communication

Stanford Federal Credit Union experienced immediate benefits after implementing Cisco BE6000. Monthly telecommunication costs dropped 60 percent, and administrative processes that once took days now take minutes. Furthermore, improved collaboration and communication between employees and customers increased productivity and enhanced the overall customer experience. For full details, please visit [Credit Union Amplifies Employee and Customer Communications](#).

Why Cisco?

Benefit from an advanced collaboration solution provider that more than 200,000 customers have chosen. You can propel productivity not just today, but also tomorrow. Each year, Cisco invests in research and development to advance existing and future collaboration technologies. Meet your specific business needs with an infrastructure that is flexible and open, and tap into a vast ecosystem of Cisco partners.

Next Steps

For more information, visit Cisco Business Edition 6000 at <http://www.cisco.com/go/be6000>.

The Cisco BE6000 is a family of packaged collaboration solutions that comes with all core applications preloaded and ready to run. It provides you with a single, centrally managed, voice/video call control platform that scales with business growth of up to 1000 users, 2500 devices, and 100 contact center agents.

Table 1 summarizes the main components.

Table 1. Cisco Business Edition 6000 Solutions Components

Cisco BE6000 Solutions Components	Description
Cisco Unified Communications Manager	Call control and native call queuing
Cisco Prime™ Collaboration	Provisioning, administration, and central management
Cisco Unified Instant Messaging and Presence Cisco Jabber®	Instant messaging, presence, and real-time conferencing
Cisco Unity® Connection	Voicemail and automated attendant
Cisco Expressway Series	Remote and mobile worker collaboration
Cisco TelePresence® Conductor	Videoconferencing control
Cisco TelePresence Server	Multiparty videoconferencing
Cisco TelePresence Management Suite	Conferencing management
Cisco TelePresence Content Server	Record and stream video conferences, WebEx® meetings and multimedia presentations for live and on-demand access
Cisco Video Communications Server	Interoperability of H.323/SIP endpoints
Cisco Unified Contact Center Express	Customer care and call center reporting; additional Cisco Contact Center applications are also supported
Cisco Unified Attendant Console	Call routing and distribution
Cisco Paging Server	Point-to-point and group paging
Cisco Emergency Responder	24-hour access to emergency services
Cisco WebEx® Meetings	Web conferencing and online meetings
Cisco DevNet	Select third-party and other Cisco Unified Communications co-resident applications